Technical Assistance & Service Rate

Description	Rates	Notes
Applications Support and Software Programming*	$175 / hour	8 hours/day, Monday – Friday 8:00 AM to 5:00 PM. Plus travel and living expenses.
Overtime	1.5 x Hourly Rate	Weekday hours before 8:00 AM or after 5:00 PM.

Description	Rates	Notes
Travel Time	$175 / hour	All assistance or service will be based from the office the Engineer is dispatched from.
Auto Travel	$0.63 / mile	Rate covers round trip use of company or personal cars.
Public Transportation & Other Expenses	Cost + 5%	Invoiced at actual cost plus 5%

*4 Hour Minimum Billing/Day

Notes
- A written customer PO must be received before any work will begin